



Warranty

3D Potter Inc. offers a 1-year limited warranty for all our products. This warranty covers manufacturer defects and includes free replacement of parts.

What is **NOT** covered or **VOIDS** the warranty:

- Damage caused by improper use.
- Modification and or altering the printer in any way
- Electrical surges, water, and or fire damage.
- Lack of proper machine maintenance.
- Alteration of configuration files
- Consumable items, i.e., clay, rubber seals, polycarbonate tubes, etc.

Extended warranties are available for purchase at \$250 a year for all models except Scara.

The Scara series extended warranty is \$450 per year.

Printers are eligible for warranty for a total of 3 years from the original purchase date.

We reserve the right not to warranty any printer that is obsolete/or that is no longer in production.

This warranty is not transferable.

Technical Support

Every 3D Potter printer comes with 30 minutes of free technical support. After 30 minutes, you may purchase additional tech support coverage at the rate of \$100.00 per hour. Time can be purchased by the hour or broken down into 15-minute increments.